



HEWLETT PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION
ATTORNEY DOCKET NO.10992824-1

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Huey Ly

Confirmation No: 3079

Application No: 09/510,747

Examiner: William H. Wood

Filing Date: February 22, 2000

Group Art Unit: 2124

SUBJECT: DEPLOYED AGENT USED IN THE INSTALLATION AND
MAINTENANCE OF SOFTWARE

COMMISSIONER FOR PATENTS
Washington, D.C. 20231

RECEIVED

NOV 22 2002

Sir:

Technology Center 2100

REQUEST FOR RECONSIDERATION

In response to the Office Action dated October 2, 2002, Applicant makes
the following remarks and respectfully requests reconsideration.

REMARKS

Examiner has rejected claims 1 through 7 and 9 through 21 under 35
U.S.C. § 102 (b) as being anticipated by Muller. Applicant respectfully
traverses the rejection and requests reconsideration.

Response to new Argument made by Examiner

Examiner continues to argue that Muller discloses that an agent makes
updates to the specified applications when new versions of the specified
applications are available on the managing computer. However, this
assertion is completely untenable. In Muller, software distribution is not

Enter into Action
12/17/02
WZ

#5
A.E.
J. C. H. W.
11-27-02

HEWLETT PACKARD COMPANY

Intellectual Property Administration

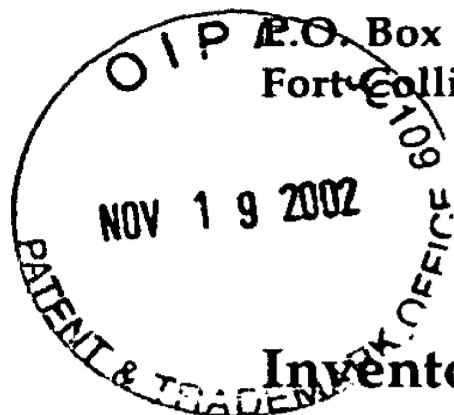
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TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT**Sir:**

Technology Center 2100

Transmitted herewith are the following in the above-identified application:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Response/Amendment | <input type="checkbox"/> Petition to extend time to respond |
| <input type="checkbox"/> New fee as calculated below | <input type="checkbox"/> Supplemental Declaration |
| <input type="checkbox"/> No additional fee (Address envelope to "Box Non-Fee Amendments") | |
| <input type="checkbox"/> formal drawings; | <input type="checkbox"/> informal drawings showing changes. |

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1)	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	20	MINUS		= 0	X \$18	\$ 0
INDEP. CLAIMS	3	MINUS		= 0	X \$84	\$ 0
<input type="checkbox"/> FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					\$280	\$ 0
EXTENSION FEE	1ST MONTH \$110	2ND MONTH \$400	3RD MONTH \$920	4TH MONTH \$1,440		\$ 0
	[]	[]	[]	[]		
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

CHARGE \$ 00.00 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fee to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21, inclusive and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231.

Date of Deposit: November 14, 2002

By: Douglas L. Weller

Signature:

Respectfully Submitted,

By

Douglas L. Weller

Attorney for Applicant

Reg. No. 30,506

Date: November 14, 2002

Telephone: (408) 985-0642